

Welcome to



GÄSTEHAUS
STEINMÜHLE

Hotel Information

(English Version)

Hotel Information

Arrangements for a minimum of 8 people:

Be it hiking or a covered wagon ride, we love to organize a guided tour through Osthofen's vineyards with a typical Rhinehessen snack and/or wine tasting. Current events can be looked up on www.gaestehaus-steinmuehle.de.

Arrival and Departure:

On your arrival day your room may be entered at 3:00pm (earlier on request). On your departure day we kindly ask you to leave your apartment by 10:00am (10:30am at the weekend). Should you wish to stay until 1:00pm, please inform us in advance. In case of a late check-out, we will charge you 20.-€ extra.

Baby Cot:

For the little ones (0-3 years) we can arrange a cosy baby cot including bedding for 5.-€ per stay. Breakfast is complimentary!

Breakfast Room (so-called ‚alte Ross-Stube‘, i.e. ‚old horse parlour‘)

The breakfast room is open 24hrs. a day for you and may be used as a lounge. Please, make sure the door is always closed so that no externals have access.

In the breakfast room, you find a self-service area with a water tap offering drinking water with gas. This service is complimentary, as well as fresh fruit. The coffee automat offers diverse specialties also after breakfast time. The wine bar is rich in assorted wines from local vintners and those from neighbor towns.

Kindly note the number of different drinks and snacks you had on the drink & snack list, which can be found in the self-service area, and sign it. We will charge you the extras on your departure day.

Breakfast Times:

| | |
|--------------------|------------------------------------|
| Monday - Friday: | 07:00am-09:30am (6:45am on demand) |
| Saturday + Sunday: | 08:00am-10:30am |
| Public holiday: | 08:00am-10:30am |

Brochures:

You find several brochures in our magazine rack in the breakfast room.

Cancellation Conditions:

2 days before arrival 30%, 1 day before arrival 50%, and on your planned arrival day 100% of the full accommodation expenses.

Car Rental:

The next Europcar station is roughly 8km from our guesthouse, Kirschgartenweg 11, 67549 Worms, phone: +49 (0)6241-97 70 10. A delivery to the main train station of Worms is possible.

| | |
|------------------|-----------------|
| Monday - Friday: | 07:30am-06:00pm |
| Saturday: | 08:00am-12:00pm |
| Sunday: | 09:00am-11:00am |

Coffee Automat:

See point `Breakfast Room' above.

Coffee Automats in the Apartments:

In the apartments, you find our 'Dolce Gusto' automats. Please, make sure there is always sufficient water in the tank and bring the lever back into the mid-position manually.

You find diverse coffee capsules in the basket, which will be charged on your departure day.

Copier:

You may use our black & white copier at the reception at a fee of 0.30€ per page.

Cosmetics:

Beauty treatments can be booked at Andrea Ledderhos, Schwerdstraße 5-7, Osthofen, phone: +49 (0)178-825 37 59. Kindly book early in advance!

Credit Cards:

We accept the following credit cards: MasterCard, Visa, AmericanExpress, Maestro.

Cycling:

Bike trail cards for attractive trips in Rhinehessen are available at our reception. Besides that, there is the possibility to rent a (electric) bike. Please ask us for the service and conditions.

Drinking Water Automat:

See point `Breakfast Room' above.

Drinks:

See point `Breakfast Room' above.

EC-Cash:

We accept ec cards, as well as credit cards (see point `Credit Cards' above).

Emergency Numbers:

- Ambulance service: **19222**
- Dental service: **+49 (0)1805-66 68 76**
- Emergency medical assistance service in the general hospital Worms, Gabriel-von-Seidl-Straße 81, phone: **+49 (0)6242-192 92**

Monday - Friday: 07:00pm-07:00am

Wednesday: 02:00pm-07:00am

Saturday + Sunday: 24 hrs.

Public holiday: 24 hrs.

- Fire service: **112**
 - Hospital (Worms): **+49 (0)6241-5010**
 - Pharmacy: **+49 (0)1805-2588 2567 592**
 - Police: **110**
 - Veterinary Service: Dr. med. vet. Elena Klein-Chirca, Heinz-Rühmann-Straße 1, Osthofen, Tel: **+49 (0)6242-99 06 61**
- Monday - Friday: 09:00am-11:00am and 03:00pm-06:00pm
Wednesday: 09:00am-11:00am

Fire Extinguisher:

For your safety, we installed fire extinguishers at the following places:

In the self-service area of the breakfast room (coming from the parking area, downstairs, on the right), in the entries of both apartments, in the hallway of the first floor, and in the technical room (you don't have access to the latter).

First-Aid-Box:

A first-aid-box can be found at the reception, as well as in the drawer of the sideboard in the breakfast room.

Hair Salon:

Salon Sabine Mok, Sickingenstraße 3, Osthofen, phone: +49 (0)6242-7618

Coiffure Velly, Schwerdstraße 5, Osthofen, phone: +49 (0)6242-990 83 61

Hiking:

Hiking maps for attractive trips in Rhinehessen are available at our reception, as well as in our magazine rack in the breakfast room.

Improvement Suggestions:

We aim to receive your praise and reprimand! Please, tell us your improvement suggestions personally, or fill out the welcome page and throw it into the mailbox in the breakfast room.

Internet:

You may use Wifi free of charge in our guesthouse. The password can be found on the little card on your bed.

Needle & Thread:

In case of emergency, needle and thread are available at the reception.

Parking Spaces:

Our parking spaces for the apartments and the deluxe double rooms are on the back side of the new building. The superior double rooms and the standard double room have marked parking lots behind the huge wall in the close-by winery 'Steinmühle' (see sign in front of our house at the main entrance).

Pets:

Pets are welcome at our guesthouse, but kindly ask for permission before bringing your pet. We charge you 7.-€ per day for your little four-legged friend (excluding food).

Post Office:

The post office is situated at the train station. If you wish, we will post your mailing.

Reception:

Our reception can be found adjacent to the breakfast room in the old building.

Restaurants:

Close to our house, you find several restaurants of different cuisine. The city map in your room gives you an overview including opening hours.

Should you wish to stay in the guesthouse, feel free to order a cold plate (see point Snack/Supper).

Repairs:

Kindly inform us personally should anything in your room not work properly, or fill out the 'fixing the fault' sheet in your room and throw it into the mailbox in the breakfast room.

Sauna & Gym:

A lovely sauna scenery can be found in the sports club INJOY Worms, Alzeyer Str. 121, Worms, phone: +49 (0)6241-95 90 00.

Shuttle Service:

If booked in advance, we give you a ride to a certain address of your choice nearby. The costs depend on the distance and are charged in cash.

Smoking:

The rooms in our guesthouse are fully smoke-free (there is a penalty of 150.-€ in case of violation). In the inner yard, you find an ashtray where may smoke undisturbed. There are also ashtrays in front of the superior double rooms in the new building and in the outdoor lounge on the first floor.

Snack / Supper:

You may order a cold plate with diverse regional sausages and cheese or only a variety of cheese or parma ham on rocket with parmesan (with fresh bread each). Kindly inform us during breakfast if you have snack wishes for dinner. Price: 10.-€ per person.

Taxi:

MINI-CAR Worms, phone +49 (0)6241-6555 or -6557

Taxi SHAH, phone +49 (0)6241-385 77 70 or +49 (0)176-833 089 69

Telefax:

You may use our fax machine at the reception at a fee of 1.-€ for the first page and 0.60€ for all additional pages.

Terraces:

In spring and in summer you may enjoy your breakfast in the yard in front of the breakfast room.

On our roofed sun terrace on the first floor of the new building (outdoor lounge), our guests may relax and taste our regional wines. Kindly always close the door behind you.

Toothbrush, Toothpaste & Co:

Should you miss anything, kindly find a basket with all necessary cosmetics in the breakfast room.

Tourist Information:

The tourist information is situated at the train station. Phone: +49 (0)6242-503 01 09, mailto: a.durlak@vg-westhofen.de.

Opening hours

Monday - Friday: 09:00am-12:00pm + 02:00pm-04:00pm

Towel Change:

Environment protection first! Towels on the floor will be changed, others will be neatly hung up.

Train Station:

Osthofen's train station is situated 900 meters from our guesthouse. We offer a free shuttle service at your arrival. Please inform us in advance!

TV:

All rooms are equipped with LED TVs. Also, our 'old horse parlour' (breakfast room) invites you to watch TV.

Umbrellas:

Umbrellas can be found in the umbrella stand in the breakfast room. Kindly return them after usage.

You may phone us anytime under +49 (0)6242-990 86 66. We try our best to satisfy your wishes. After 10:00pm, kindly only call this number in case of emergency!

We wish you an unforgettable stay at our `Gästehaus Steinmühle`!

Yours sincerely,

Stefanie & Nicky Schösler with the Team of Gästehaus Steinmühle